

CHASSIS MANUFACTURER DELAYED WARRANTY REGISTRATION

IMPORTANT! It is the selling dealership's responsibility to register the chassis with the appropriate chassis manufacturer (listed below). To help improve overall customer satisfaction, it is critical these forms are completed once the retail sale is made.

Failure to submit the form to the chassis manufacturer at the time of delivery will reduce warranty coverage to the purchaser by the time and mileage that has accumulated since the chassis was delivered to TMC. In addition, the National Highway Transportation Safety Administration (NHTSA) requires all vehicles to be registered with the final stage manufacturer as well as the chassis manufacturer.

FORD

The selling dealership must register and request a Delayed Warranty Start Date and/or In-Transit Mileage Accumulation warranty coverage extension online from Ford Customer Service at www.fordwsd.com.

FREIGHTLINER

The selling dealership must submit a completed paper copy Warranty Start Form (WAR275) Guide by email to warrantydep@daimler.com to Freightliner Custom Chassis. Call Freightliner Customer Support Center at 1-800-385-4357 for assistance with completing this form.

CHEVROLET

The selling dealership must submit a completed paper copy Delayed Warranty Dealer Form to General Motors (GM) Fleet by email to delayedwarrantystart@gm.com (contact TMC Customer Assistance at 1-(877) 855-2867 (EST-Indiana) for the BAC code). Follow the Delayed Warranty process located online at www.gmfleet.com/resources-nav/delayed-warranty.html and contact GM's Fleet Action Center at 1-800-353-3867, prompt #4, for further assistance.

SPRINTER

USA selling dealers: Follow the online process under the "Resources" section at www.upfitterportal.com/en-us (contact TMC Customer Assistance at 1-(877) 855-2867 (EST-Indiana) for the Upfitter Token).

Canadian selling dealers: Submit a completed paper copy Delayed Warranty Form to Daimler (Mercedes-Benz) by email to warrantyregistration@mercedes-benz.ca, following the process listed at www.upfitterportal.com/en-ca/resources/delayed-warranty-form or at www.upfitterportal.com/fr-ca/resources/delayed-warranty-form.

COMPONENT PART WARRANTY REGISTRATION

Your motorhome has features and accessories that have existing printed material provided by the various individual component part manufacturers (e.g., warranty cards or registrations, operation and/or maintenance instructions, etc.). This information is compiled in a package referenced throughout this Warranty Guide and your TMC Owner Manual as an "Owner's Packet".

Your selling dealership can assist you in completing applicable individual component part manufacturer warranty cards or registrations, and locating required component model or serial numbers. Familiarize yourself with the applicable component part warranties located in your Owner's Packet. You are responsible for ensuring the procedures for obtaining warranty repairs are followed properly.

Your selling dealership is responsible for servicing your motorhome before delivery, and has an interest in your continued satisfaction. We recommend your selling dealership perform all inspection, warranty and maintenance services. Some dealerships may be authorized service centers for those individual component part manufacturers whose products are warranted separately and excluded from Thor Motor Coach's Limited Warranty.